WELCOME TO OUR OHANA THE LEMBONGAN CONTROLL THE LEMBO



WELCOME TO **OUR OHANA**

elcome to your new home on beautiful Nusa Lembongan.

Our goal is for you to have a memorable experience and make the most out of your time with us.

The island is a tropical oasis that is beautiful to explore, relax and enjoy the water, but most importantly a place to spend time together with loved ones

The experience that we have tried to create is for self-directed travellers to have an island home as opposed to a "traditional" big resort experience.

We like to keep things a bit more informal and relaxed - so you can properly let your hair down!

We encourage our guests to appreciate that part of the appeal of a place like Nusa Lembongan are some of the "imperfections" - and the sense of getting away and exploration that comes with that.

What we mean is that for us the character to the island are the dirt roads that are full of

potholes, the electricity will go out from time-to-time and the locals have their own unique "pace" of getting things done. This is part of the charm of the island.

Each of our quests is different with varying desires and ambitions for their time on the island. For this reason we leave it to guests to create their own plans on the island.

If you would like some guidance or ideas, please ask one of our team members and they will gladly point you in the right direction.

What we have tried to deliver on Nusa Lembongan is a slice of luxury that you can use as your hub for exploring the island.

Thank you for choosing to stay with us and we hope you create some magical memories whilst on the island.

Kind Regards,

Mitchell Ansiewicz Managing Director

LLB, MCom (Sustainable development)

OUR STAFF

JOIN OUR FAMILY AT Ohana s - Nusa Lembongan -

Beach Lounge | Restaurant | Boutique Resort

Open 7am - 11:30pm daily







THE AQUA NUSA GROUP

THE AQUA NUSA GROUP IS A FAMILY OWNED AND OPERATED BUSINESS THAT GREW FROM HAVING FAMILY HOLIDAY HOMES IN INDONESIA TO SHARING SOME OF OUR FAVOURITE PLACES WITH THE OUTSIDE WORLD.

hat we try and create are welcoming experiences that feel like a "home away from home".

We handpick only the best locations where we would personally want to stay, with each venue offering something a little different – whether it be spectacular views, beach front luxury or a private oasis that you would not believe exists in a busy city location.

As a family owned and operated business, with owners who themselves spend their lives travelling, we understand that from timeto-time things will go wrong – that is part of travelling and creating the memorable stories that you will tell 10-years from now.

If you do find something is not quite right then we would really appreciate you letting us know and we will do our best to resolve.

In any home there will be issues from time-to-time; a light may not work, the fridge may stop working or something may not be cleaned properly. Whilst we try our best to stay on top of these things sometimes it will be the case that whilst we have a guest inhouse the fridge needs replacing.

If something is not as it should be we appreciate your understanding of the context of where we are - it is probably part of the reason why you chose to come to a rural, rustic, remote tropical island in the first place - and even though we are close to Bali, the added challenges with the added logistics should not be underestimated - the power is unstable, the water is salty and not centralised, and tourism as a concept is very new to this area and the local people.

If you see something that needs attending to or that is not quite right please let us know and we will try and fix the issue as quickly as possible – bearing in mind we are on a remote island!

We really appreciate our guests input into keeping our places in great condition.

SUNSET CRUISE

EXPERIENCE GOLDEN HOUR BY BOAT

CENNINGAN SUNSET POINT MANGROVE BAY

Contact reception for more information

THE LEMBONGAN EXPERIENCE

NUSA LEMBONGAN IS ONE OF THOSE RARE PLACES THAT OFFERS A UNIQUE BALANCE OF NATURE AND INFRASTRUCTURE WITHOUT OVERDEVELOPMENT; A PLACE THAT FEELS LIKE AN ADVENTURE WITHOUT BEING COMPLETELY OFF THE GRID.

LOBAL CITIZENS

We believe in contributing positively to the locations where we operate. We feel that good global citizens should be conscienious in their actions and have a positive impact on their areas in which they exist.

Our aim is to operate in a sustainable manner and contribute positively to both the local community and the environment.

We thank you for participating in our effort to make the world a greener place.

Some of the biggest environmental challenges facing small islands like Nusa Lembongan that are swelling with tourism and lack in significant infrastructure are the disposal of single use plastics, the vast amount of fresh water consumption from a small freshwater table and the amount of detergents and cleaning products that are put into the environment.

Where possible we ask our guests to try to think about the environment, and the environmental challenges that are faced by a small island like Nusa Lembongan so we can do our part to preserve the island's natural beauty for future generations.

Thank you for being our guests and as part of putting your trust in us you can be assured that we are one of the leading businesses in the area that does its part to improve the local area. Below we have shared insight into some of the initiatives that we proudly support.

Employer of choice

As leading employer on Nusa Lembongan with around 100 staff on the island we promote industry leading employment conditions.

98% of our staff are local Indonesians from various parts of the country. Around half of our staff are from the immediate Nusa Islands (Lembongan, Ceningan & Penida).

We support and train local talents and empower them to be good participants in the local community. We do this through bringing our "western business practices" to the local people, as well as engaging external consultants to teach our staff and put our staff through training programs.

Our minimum wages for our staff are 20% higher than what is typical in Bali and all of our staff receive an even distribution of accumulated service monthly.

All of our staff and their families are covered by health insurance which is paid for by the Aqua Nusa Group. And all of our staff also receive an extra months salary at the key celebration of their religion each year - meaning our staff are all actually paid for 13-months of the year as opposed to the 12-months that they work. Our staff also have above standard scope for religious holidays and time away from work to be with their families.

Not only does this make us an employer of choice and a desirable workplace, but it also sets the standard for other businesses to follow in good practice. Ultimately we feel that these steps go towards improving the standard of living of the locals in the area.

Equality - gender, race, sexuality, religion

We are proud to promote equality of gender, sexuality and religion. Within our business we have an international staff with all sorts of heritages, backgrounds and preferences.

Within our business half of directors, half our heads of department and half of our senior



management roles are occupied by females and the other half by males. Overall staffing is comprised 37% female and 63% male. Staff are remunerated on their merit and abilities, not on their gender or otherwise.

The religious make-up of our staff includes people who identify as various streams of Hindu, Muslim, Christian & Aethiast amongsts others.

As a group of people who work together and spend time together we are proud to be able to work harmoniously, respect each other and value each others choices and differences.

Supporting the younger generation

It is important to us to try to reach the younger generations so they can pick up good habits from a young age. We work with the local schools on Nusa Lembongan to educate the students on the importance of maintaining their natural environment as well as educate them about nutrition.

We support the school with various supplies such as white boards, educational posters, books, pens and pencils.

As part of our contribution to the local community we also take on about 30 students at different times in the year for work experience. Students work in various departments and learn valuable life skills.

Upon completion of the work experience students are provided with a certificate to support them with future employement.

Zero Plastic Lembongan

We also are proud to be a founding and regular financial supporter of Lembongan Cleaning and Zero Plastic Bali. These organisations are at the forefront of educating the local community on waste management practices, improving recycling, and actively removing rubbish from around the island.

See: zeroplasticlembongan.com

Lembongan surf team

Another community group that we are proud to support is the Lembongan Surf Team. We provide funding to assist with training, equipment, competition entrance fees as well as provide specific individual sponsorship to the most talented surfers on the island. This helps promote a sense of community and something to be proud of and

aim for.

See: www.lembongansurfteam.com

Paws of Lembongan

If you have come from Bali or other parts of Indonesia something that may be apparent on Nusa Lembongan is generally how healthy the street animals are.

Animal welfare is an ongoing issue in Bali and Nusa Lembongan.

We contribute monthly donations to "Paws of Lembongan" which is a community initiative that enables us to look after animals in need on the island. Through Paws of Lembongan there is a full time vet on the island, who amongst other things, aims to save animals from bad homes where they have been mistreated, find new loving homes for animals, vaccinate and sterilise the wild dogs and cats to control their numbers.

See: www.pawsoflembongan.com

Supporting local businesses

You will find in our restaurant that all of our produce is ethically sourced and where possible we support local producers. Bali is home to some ingredible produce, especially in the nutrient rich northern part of the island. In saying this, some items we choose to import where we do not think we can source as good a quality product locally. Australian beef is an example of a product that we choose to import as are all of our alcoholic spirits and wines.

Whilst the above is not exhaustive we hope that it shares a little insight into some of the initiatives we are involved in to promote sustainable tourism and make the world a better place.

Local Economy

As you explore Nusa Lembongan you may find that relative to Bali the cost of goods and services are generally higher then Bali. This is not the locals trying to "rip you off". Rather it is the locals passing on their genuine increased cost of business.

Being a remote island, almost everything sold on Nusa Lembongan comes from Bali or further afield.

All businesses on Nusa Lembongan incur significant additional costs when it comes to porters, land and sea transport, storage and general infrastructure requirements.

As example, the cost to build on Nusa Lembongan is roughly double the cost to build the same building in Bali. Petrol and diesel is roughly twice the cost of Bali and electricity is significantly more expensive. Ice for a restaurant is five times the cost of what ice can be purchased for in Bali (a 1kg bag of ice costs Rp 25k on Nusa Lembongan where as that same bag of ice would cost Rp5k in Bali). There is no centraliased water infrastructure or waste management services or infrastructure meaning businesses each need to figure this out for themselves and manage the costs associated.

Wage costs are higher to motivate staff from the mainland to work on the island and staff often need to be housed if they are coming from Bali. Most businesses in Indonesia pay their staff for a daily meal allowance in addition to their salary. Daily meal allowance for staff is twice the cost of Bali as the local warungs are twice as expensive for locals to eat at.

Ultimately, this means for nearly all businesses on Nusa Lembongan they have significantly higher overheads then a similar business would on Bali.

This all translates to the costs being passed on to consumers.

A massage will generally be a bit more expensive than what you would expect in Bali. Beer, alcohol and food is all more expensive than Bali. Accommodation is generally more expensive, and to rent a scooter and fill it up is also a bit more expensive then Bali.

We don't say any of this to put you off the island, it simply helps you to understand why things are the way they are.



We think that Nusa Lembongan is an incredibly beautiful island that has a charm which is difficult to replicate in Bali. The island is still very affordable for most travellers though we think it is useful to remind guests in advance that they are in a different area to Bali mainland with very different economics and explain some of the reasons behind the cost variance they may see between Bali and Nusa Lembongan.

ACTIVITIES ON NUSA LEMBONGAN

There are so many great activities to get involved in around Nusa Lembongan – day trips, exploring, snorkelling, dining and much more.

Further in the guide we provide some ideas on activities to help you get started.

If you would like assistance planning or booking activities then please ask our staff and they will be happy to assist.

Please note, whilst we may point you in the direction of tours and activities and help you organise these we do not accept responsibility for the quality or satisfaction of these tours as they are run by third party operators.

ADDITIONAL GUESTS

Any extra guests will be charged an additional 500,000 IDR per night if they are staying with us, and must be approved by management prior to arrival.

No unregistered guests are to stay in the rooms or villas and any additional guests in the rooms between the hours of 10:00pm – 8:00am will incur the additional charge.

In line with Indonesian law copies of identification must be provided for all overnight guests.

AIR CONDITIONING

As part of our commitment to the environment we do also ask that when you are not in your villa please turn off the air-conditioning.

Generally we recommend setting your air conditioner to 24 degrees.



Please also keep the doors and windows shut whilst operating.

AQUA NUSA - LUXURY VILLAS ON NUSA LEMBONGAN

We have a selection of luxury 1-bed, 2-bed and 3-bed villas located on Jungut Batu hill in Nusa Lembongan.

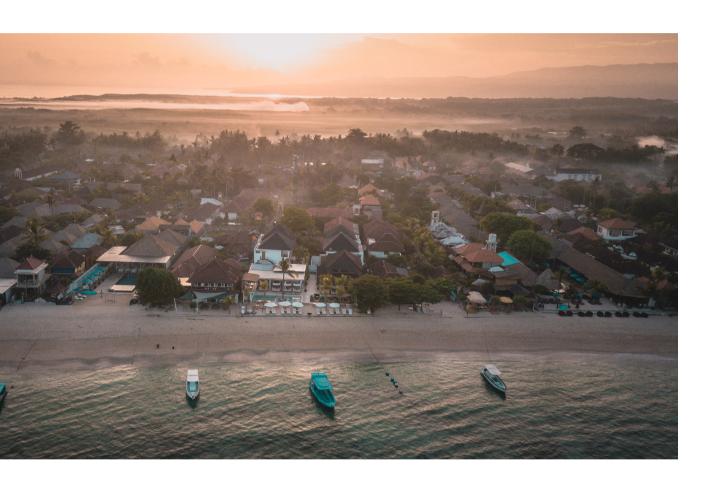
All of the villas have private pools and are perfect for special occasions.

in Bali. These are the only luxury private villas in the south Kuta area.

The villas are located nearby by the beautiful beaches of sourth Kuta and the famous surf breaks of Kuta Reef and Airports Reef.

Please speak with our staff regarding availability and staying at Karlamanda Villas.

See: www.karlamandavillas.com



If you would like to stay at one of our luxury private villas after your stay at Ohana's or fancy upgrading to one of these villas then please speak with reception regarding current rates and availability. See: **www.aquanusa.com**

BACK TO BALI - STAY WITH US AT KARLAMANDA VILLAS

The perfect oasis for a final night before leaving Bali.

Within the Aqua Nusa Group we have luxury villas, Karlamanda Villas, located near Denpasar airport

BOAT TRANSFERS

We can help you organise your boat transfers to and from Nusa Lembongan to a range of other destinations – Bali, Lombok & Gili Islands.

Please speak with reception and we will help you with your travel plans.

BREAKFAST

We would love to welcome you to have breakfast at our beachfront restaurant, Ohana's. The restaurant opens from 7:00am each morning.

Breakfast may be included already in your room rate or it can be purchased daily as you please.

CABLE TV

Your room is equipped with Cable TV.

Please note that sometimes the Cable TV will drop in and out due to disruption in the connection.

This is part of being on a remote island.

CHECK IN

Check in time to our accommodation is 2:00pm.

If you arrive early you are welcome to use our beach lounge facilities at Ohana's.

CHECK OUT

Your check out time is 11:00am.

We ask our guests to ensure they leave their rooms in a timely fashion and in a clean state. If you have not checked out by 11am, you will be charged for an additional nights stay.

If you have a very early or rushed check out in the morning then please notify our staff in advance and settle your bills the evening before.

If your boat is departing in the afternoon, the staff will be happy to hold your bags during the day.

For late departures we suggest spending the time between your check-out and boat departure at our beach lounge at Ohana's to enjoy your final moments on the island.

Please give us a little bit of advance notice so we can help you plan around this and ensure a seamless departure.

CLEANING AND MAINTENANCE

If you find anything that has not been cleaned quite right or equipment that is not working properly and needs maintenance then please let our reception know.

Call/message/WhatsApp +62 811 3960 0787

COFFEE AND TEA

We provide complimentary coffee and tea making facilities in your room.

CULTURE

We encourage the preservation of the Indonesian culture.

Our properties are blessed daily and you will often see traditional offerings, temples, and even staff wearing traditional uniforms around our properties



As you explore Nusa Lembongan and the surrounding islandas, take time to observe, respect and appreciate the local culture, temples and religious practices.

CURRENCY

All transactions must be applied in Indonesian Rupiah (IDR).

DAY TRIPS

We have made some suggestions on things to do whilst on Nusa Lembongan later in the magazine. One of the most popular activities is a day trip to Nusa Penida and the famous natural landmarks of Broken beach, Angel's Billabong and Kelingking beach.

Please speak with our reception and we can help point you in the right direction and make tour arrangements for you.



DRINKING WATER

Do not drink the tap water on the island. You will find two bottles of drinking water in your room for your use complimentary each day.

If you would like more water this can be purchased from your minibar.

ELECTRICITY

Nusa Lembongan is a small island with limited electricity. The electricity that supplies Nusa

Lembongan is generated on the mainland of Java, sent to Nusa Penida and then sent to Nusa Lembongan.

Along this extended and patchy network there are often drop-outs for one reason or another – whether scheduled maintenance or something unplanned.

If your electricity drops out do not be alarmed – it is a normal part of life on the island.

We do have back-up generators to help provide power. The generator can take around 10-minutes Sometimes however it may be the case that the generator has a problem itself or is down for scheduled maintenance or if there is a long power outage the generator may not always be on. If this happens, then just chill out, relax and enjoy some time "off-the-grid"; chances are that is part of what drew you to Nusa Lembongan in the first place!

ELECTRIC CURRENT

Our rooms have international power sockets available.

If you would like additional international adaptors these can be purchased from reception.

EMERGENCY SITUATIONS

If you find yourself in the unfortunate situation where you are in need of medical support while on the island, there are two hospitals located near-by. We recommend East Medical Centre which is located on the road to Mushroom Bay and is open 24 hours.

The Doctors and nurses do house calls if you need assistance in your room and provide all the relevant documentation for insurance purposes.

East Medical Centre Jalan Mushroom breach, Jungutbatu, Call/message/WhatsApp +62 813 3955 5515

The medical centure will require payement so do take cash or credit card and keep your receipts for your travel insurance.

EXTENDING YOUR STAY

If you love your time with us and would like to extend your stay, please let us know as early as you can. We are often booked out well in advance, but if we have availability we would love to have you stay longer.

EVENTS

We have regular events and special activities at Ohana's beach lounge.

Please speak with reception to see what is on during your stay.

FISHING TRIPS

Nusa Lembongan is home to world class fishing year round. Catches regularly include Tuna, mahimahi, wahoo, Giant Trevalli, Snapper, Leather Jacket, barraccuda and many more.

Please see reception to book your fishing charter.

INTERNET

Your room has complimentary internet usage.

Please note that we are on a small island so the internet can be temperamental and may not always work.

This is often out of our control and can be due to many factors such as wind direction and speed, maintenance by the provider, power outages (in our area or at one of the internet providers hubs) or issues on the mainland.

The internet generally will work well for regular use of websites and sending/receiving emails.

Downloading movies and/or playing of online games reduces the speed and affect other users.

Our IT support has the capability to monitor such usage and will automatically reduce the speed to the specific connection.

Please ask reception for the internet password.

HAIR DRYER

There is a hair dryer located in the drawer of the hathroom.

HAPPY HOUR AT OHANA'S BEACH LOUNGE

Please enjoy the daily specials that we have on offer including happy hour on cocktails and beer from 3:00-5:30pm each day.

Have a look around the restaurant and bar for other promotions that may be running during your stay.

HOUSEKEEPING

Our staff will be by to clean your room each day.

To maintain our properties to their high standards which includes a daily eight-hour housekeeper service and a team of more than 80-staff on Nusa Lembongan we ask for your co-operation in allowing our staff to enter the rooms as they need between the hours of 9:00am to 5:00pm to complete their duties.

We ask that if you do notice something that is not quite right with your accommodation that needs maintenance or repairing that you let our staff know so we can attend to the matter in due course.

If you do not want to be disturbed by housekeeping then please leave the door-card on your front door.

HOT WATER

The hot water in your room may take up to 3-minutes to heat up.

BUGGY HIRE

Get the family around the island in comfort from just 600k per day.



LEMBONGAN'S BEST SUNSETS

EVERY NIGHT

BEACH BONFIRE SUNSET VIBES FUNKY TUNES If you have issues with the hot water in your villa please let the staff know as soon as you can to have the issue fixed.

From time to time the water pressure may also not be great (there is no water infrastructure on the island) but again, that is part of island life.

Nusa Lembongan does not have central fresh water infrastructure. All properties on Nusa Lembongan draw their water from wells. Given Nusa Lembongan is a remote tropical island, the water quality will vary depending on the season and the water in the showers and taps will often be salty.

LINEN AND TOWELS

Your linen and towels will be changed every second day during your stay.

We encourage guests to minimise their impact on the environment and if you do not require your linen to be changed then there is a card that can be left on your bed to notify our staff.

LAUNDRY SERVICE

We do not provide in-house laundry service.
Our staff will be happy to point you in the direction of a laundry service.

We take no responsibility for the quality of the service or if your goods are damaged.

If you have expensive garments or delicate items we suggest washing these yourself or taking them to a specialist in Bali who will be more reliable with these items.

LUGGAGE SERVICE

For luggage handling, please

contact our team on WhatsApp or speak with the staff at reception directly.

MAINTENANCE

For any issues related to maintenance please speak with our staff or message us via WhatsApp.

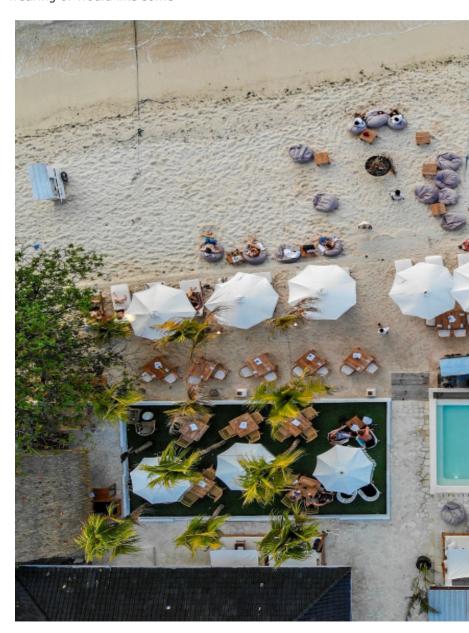
MERCHANDISE

If you love what our staff are wearing or would like some

souvenirs to remember your time on Nusa Lembongan then please see at reception our range of merchandise that we have available.

MOBILE COVERAGE

Mobile phone coverage on Nusa Lembongan can be patchy though it will generally be okay if you have global roaming on or a local phone number.



MOTORBIKE & BUGGY HIRE

Please speak with reception for rental options.

We can help you with rental for automatic scooters and manual motorbikes or moto-cross bikes.

If you are not comfortable riding a motorbike then we also have golf buggy hire available. This is a great way to get the family around the island.



MINI BAR

To help you feel at home each room has a well-stocked minibar with items for you to enjoy as you please whilst on the island.

You will find some snacks to keep you energised on the go while out on a snorkelling adventure, nibble at sunset or to indulge in a midnight snack.

To drink you will find a great

assortment of water, soft drink, beer, wine and spirits.

Your mini bar will be restocked daily and you will be charged for each item that is missing and/ or marked off on your register.

If you require more of a specific item or have a special alcoholic beverage in mind, please request with our staff and they will do their best to stock this item for you.

All prices are subject to 21% government tax and service charge and the bill will be settled upon departure.

MOSQUITOES AND BUGS

There aren't too many creepy crawlies on Nusa Lembongan though we are located on a largely rural and rustic tropical island. Depending on the season mosquitoes and flies are more noticeable at certain times of the year.

Be sure to keep your bedroom doors closed and mosquito repellent nearby; this can be purchased from your minibar. At dusk, at the beginning of the wet season there is an influx of flying ants. These bugs are attracted to light so please turn off your lights to avoid bugs in your bedroom and the pool.

There is mosquito repellent available to buy in your room or at reception.

NATURAL DISASTERS

Tremors are a normal part of life in Indonesia and something that you should be prepared for during your stay.

On arrival we suggest downloading the BMKG app on your phone. This organisation is Indonesian's meteorological, climatological and geophysical agency and can provide you with the most up-to-date information on any occurrence in Indonesia.

BKMP has best practice information on what to do in the event of a tremor. Our meeting place in the event of a natural disaster is at Aqua Nusa Villas at the top of Junqut Batu hill.

NON-SMOKING

All of our rooms are nonsmoking and we ask that you respect this. You are welcome to smoke outside, but please use the ashtrays provided. If you require more ashtrays, just let us know.

A fine of Rp 2m will be imposed if you insist on smoking inside your room.

Let's keep it cool and clean.

OHANA'S BEACH LOUNGE

Ohana's beach lounge is open from 7:00am daily. The beach lounge serves food and drinks all day.

Enjoy soaking up the sun and

time by our amazing beach front pool.

Ohana's beach lounge is complimentary for guests of Aqua Nusa and Ohana's including pool towel use.

If you are staying at Aqua Nusa please speak with our staff and they can arrange a complimentary shuttle to Ohana's beach lounge (subject to availability of the shuttle – which operates on a first come, first serve basis).

OHANA FRIDAY'S

Each Friday evening from 5:30pm we welcome top international DJ's to play funky tunes and create the perfect back drop as the sun goes down.

Check out our instagram @ohanaslembongan to see who is playing this week.

PHONE, RECEPTION & WHATSAPP

We communicate via WhatsApp in the resort. To reach reception, download the WhatsApp application to your smart device and add us:

Call/message/WhatsApp +62 811 3960 0787

If you would like help in setting up the application then please speak with reception.

POOL

The beachfront pool at Ohana's is open from 7:00am to 10:00pm daily.

POOL TOWELS

Pool towels are available at reception for your use free of charge for in-house guests.

A deposit of Rp 400k for the pool towel will be charged to your room and refunded when your towel is returned.

We encourage you to keep your towel for a few days to minimise use of detergents and water consumption.

POWER ADAPTERS

All of our rooms feature international wall sockets or power boards and international adapters.

These sockets take nearly all plugs from all over the world, including the various devices like kettles and hair dryers that you find provided.

If you have difficulty with any device then please

ask our staff and we will help get you connected.

RESPECTING OUR NEIGHBOURS

We want you to enjoy your time with us and please be mindful of your neighbours.

Just as in any luxury accommodation unreasonable noise between the hours of 10pm and 8am is not acceptable. Unreasonable noise may include but is not limited to high volume television or music, loud laughter, screaming or yelling (of adults or children).

If there is a complaint from other guests security will visit your accommodation and request that you immediately discontinue the unreasonable noise.

If you do not comply with the requests we reserve the right to cancel your reservation without refund in line with the terms and conditions of your booking.

No parties or noise after 10pm and absolutely no fireworks around the resort or the beachfront in front of the resort.

ROOM SERVICE

If you would like to dine in your room then feel free to order from our restaurant, Ohana's and we can deliver to your room.

Note, our restaurant gets very busy so expect a wait time on delivery during peak times.

There is a menu provided in your room and please contact reception to place your order.

An additional charge of 40k ++ will be added to your bill for delivery.

Call/message/WhatsApp +62 811 3960 0787 to order delivery food from Ohana's.

SAFETY DEPOSIT BOX

Available in your room, inside the wardrobe.

Please be careful with your belongings.

Management does not accept responsibility for any valuables or goods that are lost, stolen or damaged during your stay.

If you would like assistance with how to use the safety deposit box in your room please speak with our team or contact us via WhatsApp.

If you have large items that do not fit in your inroom safe you are able to check those in at our reception and we will keep those items secured in You can't stop the waves but you can

Rarh o sur

Suitable for all ages and experience levels
Professional Guides

from 500k pp

Speak with reception to book your lesson

our in-house safe.

SECURITY

Nusa Lembongan is a peaceful island with beautiful local people. Nonetheless for your peace of mind our properties are staffed 24/7 with security patrolling at night and CCTV around.

SCUBA DIVING

Nusa Lembongan and the surrounding islands are known for their world class marine life and coral.

If you would like to go on a scuba diving or snorkelling trip please ask at reception and we can help you organise.

SHOWER PRODUCTS

You will find liquid soap, shampoo and conditioner in your bathroom.

All of our shower products are manufactured locally by Bali Soap using sustainable, ethically sourced & natural ingredients.

These products are PH tested, and BPOM and Halal certified.

As an environmentally conscious boutique hotel we have moved away from single use products.

SURF LESSONS

Directly out the front of Ohana's you will find some great surfing opportunities for all skill levels. Ask at reception and our staff can book you a surfing lesson with an experienced guide.

SUN PROTECTION

A lot of your time in Nusa Lembongan will probably be spent outside – so remember to keep hydrated and protect yourself from the sun.

We have a range of sun protection products (sunscreen/ aftersun) and merchandise (hats/ shirts) at reception available for purchase.

STAFF HOURS

Housekeeping staff are available 10-hours per day on site from 8:00am to 6:00pm.

Reception staff are available 16-hours per day to assist with general enquiries from 7:00am to 11:00pm.

Staff are available 24-hours per though from 11:00pm to 7:00am in emergency only.

General enquiries will not be responded to during this time. To contact us for assistance please call or reach out to us on WhatsApp +62 811 3960 0787

TOWELS

There are bath towels provided in your room.

Please consider the environment and reuse your towels where possible for a few days as you would do at home. If you would like your towels changed then please leave your towels on the floor as an indication to change your towels.

TRADITIONAL THURSDAYS

To preserve the local culture we are proud to support a local initiative where all local people where traditional attire on Thursday. To celebrate this custom we also have specials on Traditional meals at Ohana's restaurant on a Thursday.

WATER - SHOWER AND TAPS

There is no centralised water infrastructure on Nusa Lembongan. All resorts and villas draw water using wells that are sunk into the local water table.

Being a small tropical island, the water table can at times be more salty or brackish depending on the time of year (and even the tides during the day).

It should also be noted that sometimes the water can have a "funny" smell (rotton egg odour). This is fairly common in Indonesia and water specialists say this is due to the rock in which the well is drilled.

WATER DISPENSER

A water dispenser is provided complimentary in our private villas.

The dispenser has instant hot water and instant cold water. This water is suitable for drinking.

If the water dispenser runs out then please ask our staff to replace the water supply.

WET WEATHER

During the wet season in particular we can have heavy rains on Nusa Lembongan.

When it rains on the island it is a beautiful time to relax or explore. Don't let the rain hold you back.

We have umbrellas at reception for you to borrow – a deposit will apply (charged to room account) and will be refunded when the umbrella is returned in good condition.

We also have wet weather poncho's available for sale at reception or in your minibar.

VANITY

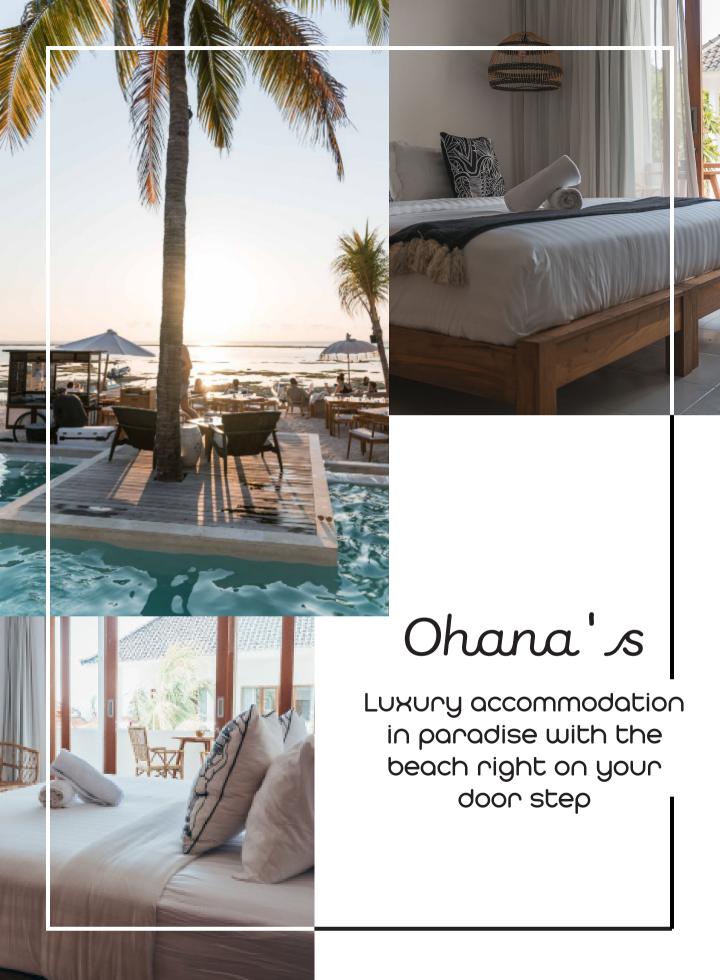
As an environmentally conscious business we try to reduce the amount of disposable single use materials.

If you would like a vanity kit or a specific item from a vanity kit (toothbrush and toothpaste for example if you have left yours at home) then please ask our reception and they will be happy to assist.

VARIOUS OTHER QUESTIONS

If you have any questions that you cannot find answered in this in room guide, then please ask our friendly team and we will be happy to help.

We value you choosing to stay with us and we will do our best to assist you in having an incredible time on Nusa Lembongan!



POSITIVE REVIEWS & POSITIVE VIBES

WE LOVE REVIEWS AND GUEST FEEDBACK; IT
HELPS US TO KNOW WHAT WE ARE DOING WELL,
WHAT GUESTS WANT MORE OF AND WHERE WE
ARE NOT DOING SO WELL SO WE CAN IMPROVE

Positive reviews online really do help us so we appreciate you sharing your wonderful experiences online. We feel that too few people who have a great time share those positive experiences.

We also know that we are not perfect and whilst we do make mistakes from time-to-time we will do our best to rectify issues that are brought to our attention at the time the problem occurs.

Unfortunately, the odd occasion where we have for whatever reason not met peoples expectations they nearly always expresses their feelings in a public forum after the fact, at a time when we can do little to the issue.

POSITIVE FEEDBACK

If we have done a great job we would really appreciate and love nothing more than if you could take a few minutes to share your experience online.

To leave a TripAdvisor review please go to

www.tripadvisor.com/reviewit Destination: Lembongan Venue: Ohana's

IF SOMETHING IS NOT QUITE RIGHT

If something has not been quite right with your stay then we would appreciate you letting us know directly by speaking with our reception +62 811 3960 0787or by emailing us at hello@ohanas.co

We will do our very best to help our guests immediately where something is not quite right so we can correct what we are not doing well and then hopefully something nice can be said about us online at the end of the experience. "A huge hit! Sunsets and bonfire, the best on the island!"

"Stunning villa that was beautifully equipped & furnished with the most beautiful views"

"Lovely staff at reception make check in a dream."

SURFING

in Nusa Lembongan

ur business has strong links to the surfing community. As legend goes, our beachfront resort, Ohana's is the location of the very first warung and accommodation on Nusa Lembongan that catered to foreigners. At the time, the Warung was known as Mainski. The name Mainski was a misspelling of "man on ski" which was the way the locals described the first surfers.

The story below is an excerpt from "Tracks Magazine" and tells of the romantic tale of how surfing came to Nusa Lembongan.

"A tribute to a simpler time and the unknown surf explorer...
This is the story of the first warung in Nusa Lembongan.
Or perhaps it wasn't the first.
But true to the nature of such stories, its charm renders us believers, and no one much cares to refute the claim.

It is 1975 - or there abouts and a nameless, sun-blanched young man hops a Jakung at Sanur, intent on crossing the deep, swirling eddies of the Badung Strait. A jakung is a traditional Indonesian outrigger canoe with a small outboard motor used by Balinese fisherman. He hopes it will carry him safely across the blue abyss, to Bali's silhouetted sister island, Nusa Lembongan. She has been beckoning from across the sea, bathed in a low-lying mist, keeping her

wave-secrets to herself. Yet to be ornamented with hotels and villas, Jungut Batu is a fishing village, marked by squat huts with dirt floors. The floating water park and the charter boats are years away, and the bay is a silent, brilliant blue. Empty waves rise and fall with tide, unseen except by the wistful eyes of a fisherman, returning with his morning's catch.

Where the sand meets more solid ground there is a hut, made from bamboo with a thatched grass roof. At the open door, sheltered from the hot sun, a young man who will later call himself Jonny – for the ease of the ex-pats – watches as boats move into the bay. Inside the hut, a woman stands over a single flame, on which she fries ikan – fish, fragrant with kemiri, coriander and tumeric.

A white man climbs out of a iakung and wades through knee-deep water onto the sand. The young man has seen some foreigners before, on this island, and heard of their coming and going in Bali in greater and greater numbers. This one carries something long and flat under his arm. He makes his way up the beach to the man's home, the first obvious port of call. He is broad shouldered, bronze skinned and smiling. He knows a few words in Bahasa, which the man knows, as well as his own island dialect. They exchange words in fractured language, before the white man

puts his bag down in the hut and removes the unusual object from its covering. At closer inspection, it appears to be a seafaring craft, made from similar watertight materials as they use in the fishermen's boats. The Indonesian man watches as the white man takes the object under his arm, and runs down to the water's edge. He lies on its flat top, and begins to use his arms as paddles, impelling himself towards the outer reef, to where the waves are breaking in fleeting bursts of white. He goes to the spot that the fishermen must avoid: the reef's highest point. Here he begins to traverse the sea. The man watches him return to the same position and repeat the act, covering the same stretch of sea over and over. He seems to have no destination, no objective. Bewildered, the man goes to tell his father - the village chief.

The younger man is curious,







and has an idea to follow the white man into the water in the jakung. The chief cautions him against going out to take a closer look, still wary of outsiders after the years of Japanese occupation during World War II. But the voung man remembers the broad smile of the visitor, and feels he is not a threat. So he goes, and from his canoe, in the channel beside the reef, he watches as the visitor travels along a wave, drawing graceful curved lines along the its unbroken face. As the wave begins to slow, the white man looks back at his spectator in the channel and lets out a whooping sound, and the young man in the dug-out whoops back.

Some hours pass before the white man makes his way back to shore, his bare skin glistening with salt crystals. He seems even happier now. His smile goes from one ear to the other, and he speaks his words

with an energy and a thrill unlike before. His eyes are ablaze. He rubs his stomach. motioning hunger. So the Indonesian man goes to his kitchen and prepares a bowl of rice. He watches as his visitor shovels the food into his mouth with his cupped hand. He is ravenously hungry. He asks for another plate just the same, and the man rises and goes to the kitchen laughing and shaking his head. He has never seen a man eat so much. On the island it is customary to eat only one large meal a day. After another plate topped high, with fish this time, as well as rice, the white man sits back and sucks in a long deep breath. His host watches him intently. He sits now serenely, a blissful look in his eyes, a lazy smile.

Later that evening, after the visitor has gone to sleep, the family talks about the strange white man who traversed the waves. Who returned to their home and ate and ate and was happy, and they laughed and shook their heads. The young man thought quietly that it had something to do with what happened in the sea earlier.

These days we have a name for that: surf stoke. But it must have seemed a little strange to the young island man at the time. His home later became Jonny's Warung, and later still, Mainski Resort, In 2001, our protagonist, now named Jonny. had taken over his father's role as the village chief, and wore a traditional check sarong with a t-shirt and a leather jacket, a leather brimmed hat and Italian sunglasses. Like the island itself, Jonny represented tradition and modernity intertwined, a meeting

between the East and the West. That year he told the story of the first surfer to visit Nusa Lembongan to a small group of Australians who have

cherished the tale ever since and passed it on to eager listeners".

And so there you have it, the story of on Nusa Lembongan. Around

Ohana's you will still find many links back to these times and if you are lucky enough you may even see Jonny Tarzan and his family.

The Aqua Nusa Group is a leading supporter of the local surfing community on Nusa Lembongan and is an active

sponsor of the Lembongan Surf Team (LST).

We also sponsor some of the leading surfers in the region

"He watches as the visitor travels along a wave, drawing graceful curved lines along the the first surfers its unbroken face"

> including Komo Wilson, who won the Lembongan Invitational in 2018 - an international surfing competition and Jaka Sutria who is one of the best up-and-coming junior surfers.

Where to surf

Nusa Lembongan has some

incredible surf spots with many reefs and secret spots to catch waves in varying conditions. The best and most well regarded surf breaks are located right out the front of our accommodation in Jungut Batu. These breaks can be suitable for surfers of all skill levels depending on the conditions. If you are after some local knowledge then ask the staff and they'll be able to point you in the

right direction.

PLAYGROUNDS

Playgrounds is located at the southern end of Jungut Batu and gets its name from being set amongst the floating Playgrounds which cater to daytrippers from Bali.

Playgrounds is a wedgy left and right hand waves - with the left generally offering longer rides. Don't let the name fool you, Playgrounds breaks over gnarly reef that will get the better of those that do not show the wave enough respect.

LACERATIONS

Lacerations is situated across a short channel to the north of Playgrounds. Lacerations is probably known as the best wave on Nusa Lembongan for it's heavy take-offs and deep, hollow barrels which can be achieved in the right conditions.

RAZORS

Razors is a super fast, and at times fickle left hand break that is located out the front of Ohana's, Razors has a small tidal window for when it is best surfed and picking the right waves can be critical to avoiding the razor sharp reef.

SHIPWRECKS

Shipwrecks is also located out the front of Ohana's and is an incredible consistent right hand reef break which will pick up more swell than most breaks given its frontage to Badung Strait. Shipwrecks offers mechanical Indonesian waves which peel consistently off the reef.







Karlamanda Villas

LUXUNY Private villas in kuta

Jour Private Paradise

Karlamanda villas are the perfect oasis in the Kuta area. Hidden away from the hustle and bustle whilst being in the heart of the action.

Located just 5-minutes from the airport, Karlamanda is the perfect base to enjoy your first or final nights on Bali.

QUOTE OHANA10 TO RECEIVE A 10% DISCOUNT ON YOUR STAY







WANT TO OWN ASLICE OF PARADISE?

SECURE THE MOST PHOTOGRAPHED AND ICONIC SITES ON LEMBONGAN

With 40m of frontage on the main street and stunning north-facing views across Jungut Batu.

THIS IS THE PERFECT SITE FOR A BOUTIQUE RESORT WITH RESTAURANT AND RETAILS

Rare freehold land - 3600m2 development site

Individual 300m2 and 400m2 blocks available from IDR 2bn

sland Inspiration

Each of our guests has different goals and hopes for what their time on Nusa Lembongan will be.

For this reason it is a little difficult for us to know exactly what you may want, so speak with our staff and they can help point you in the right direction.

ACTIVITIES ON THE ISLAND

Lembongan is an amazing Island filled with many things to keep you entertained. Whether you are a surfer, diver, yogi, or simply want to explore the island, our staff can point you in the right direction. Our staff have contacts of operators of various activities though the guides are often in high demand. To have the best chance of us being able to arrange activities for you please give us as much notice of what you would like to do and on what day and hopefully we can organise the activities for you.

To get you started with some, we have shared a few of our favourite things to do:

Ohana's Beach Lounge

The latest addition to the Aqua Nusa Group is Ohana's beach lounge and restaurant. It is Lembongan's premier venue for cocktails, dining, sunsets and good times!

Ohana's is the perfect place to spend the day lounging on our day beds soaking up the sun. It also has the most spectacular sunsets on the island and we often light up a bonfire to really enhance the sunset vibes.

To avoid disappointment and missing out on a day bed or table, be sure to contact reception to make a reservation.

Aqua Nusa and Ohana's resort guests enjoy complimentary access to the pool and lounge amenity. Enjoy the daybeds by the pool whilst sipping on a cocktail, have a dip in the ocean to cool down, chill by the bonfire at sunset and then enjoy dinner under the stars on the beach. Sounds pretty magical right?

Don't forget to book in advance as Ohana's is extremely popular in the afternoon's and evenings.

Reception - Call/message/WhatsApp +62 811 3960 0787

Explore bwwy buggy or scooter

Explore the island by scooter or golf buggy Nusa Lembongan and neighbouring island Nusa Ceningan (which is accessed by driving across the famous yellow bridge) are incredibly fun to explore. A fun day trip is to do a lap of one (or both) of the islands stopping from time-to-time for a swim, to look at the sites or for a bite to eat. Head to google maps and map out your adventure. One of our favourite laps of the island is: Mushroom bay for a swim, followed by enjoying the views at Dream beach and the smashing waves at Devils Tear.

Cross the yellow bridge over to Ceningan and go to Mahana Point – have a feed on the way whilst overlooking the water between Nusa Ceningan and Nusa Lembongan.

Head to the Mangroves and jump on a boat for a "gondola" tour.

Finally, make it to Ohana's for sunset cocktails by the fire.

On this lap, you will circumnavigate the island and pass lots of interesting sites, temples, restaurants and villages. Do not be afraid to stop often; the locals are friendly so ask for directions if you get a bit lost; and get off the beaten track as the fun is always in the adventure.

Water Activities

Get in the water. Nusa Lembongan is very much an island for the ocean lovers. Spend some time on the water swimming or on a SUP. From your villa there is great swimming from nearby coconut beach or out the front of Ohana's beach lounge. Grab a paddle board from Frankie at Coconuts beach or Ketut next door to Ohana's and go for an explore.

Get under the water

Scuba or snorkelling Nusa Lembongan and its surrounding areas have some of the world's best scuba diving and snorkelling. Ask our staff and they can point you in the direction of different operators and help you with your bookings.

Surfing

Surfing - The island is world famous for it's surfing and all within easy reach from Ohana's are the breaks of Playgrounds, Lacerations, Razors & Shipwrecks. For beginners there are lots of great learn to surf schools and for the more experienced simply paddle out! See our reception staff and they will help you book a surfing lesson.

Yoga

Yoga and meditation Nusa Lembongan has become somewhat of a mecca for yoga and mediation. There are loads of shala's with different classes and courses to suit people of all levels.Our picks; Serenity Lembongan and The Yoga Shack.

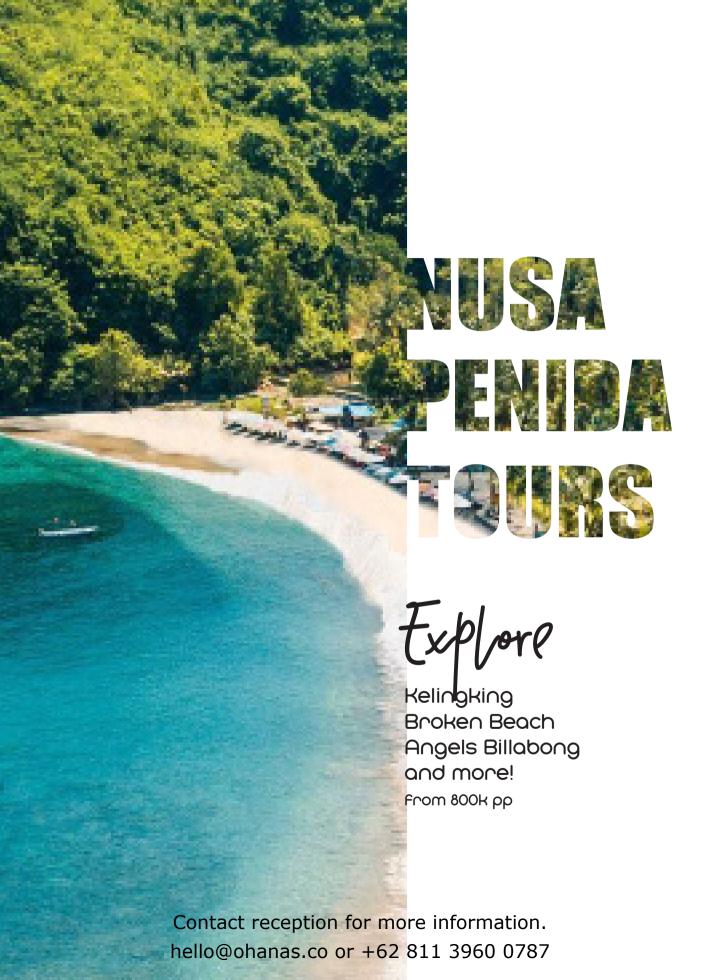


Ohana's

BREAKY YOUR WAY Like to be in control? 7:00am - 3:00pm

7:00am - 3:00pm
Build your own breakfast
and get creative

www.ohanas.co | hello@ohanaso | +62 811 3960 078 beach lounge | boutique resort



DINE IN ALL DAY



MANGROVE REEF CRYSTAL BAY **GAMUT BAY** MANTA POINT HE WALL **FLORA AND FAUNA RP 500K PER PER-SUITABLE FOR ALL LEVELS** SON Amazing coral and marine life All equipment Safe and experienced provided quides Contact reception for more information.

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